



December 2, 2020 | Online Event

Wednesday, December 2, 2020: Online Conference

10:30 am GMT
(35 mins)

Total's Digital HSE Roadmap: Leveraging Existing and Emerging Technologies to Improve HSE Performance

- What is digitalization for EHS?
- The safe and enhanced operator concept and the digital tools to leverage
- Utilizing data intelligence and robotics as key tools for safety improvement
- Managing safety on site, business unit and global levels
- Engaging the workforce and management in the HSE digital journey for improved results

Francois Germain, Director, Digital Innovation, Refining and Chemicals, Total

11:10 am GMT
(35 mins)

Saudi Electricity Company: Eliminating Business Disruption with Operational Excellence

How the roadmap to a fully digital enterprise resulted in operational agility and excellence during changing global conditions.

Karim Assem, Regional Executive, MENA, Nintex

11:50 am GMT
(35 mins)

Organizational Optimization: The Holistic Transformation

- Why the need for Optimization?
- Assessing the Current State of your Organization
- Is Risk Optimization practiced in your organization?
- Transforming your Organization to a Future State of Optimization

Robert Hutcherson, CEO/Founder, Optimize Consulting, Inc.

Lee Winters, EVP, Optimize Consulting, Inc.

12:30 pm GMT
(35 minutes)

People, Process, Technology: Enabling the High Performing Organization

Oil and Gas companies are striving to achieve excellence in operations, maintenance, reliability and HSE. Whether you call it continuous improvement, operational excellence, process excellence or being world class it all boils down to people, process and technology. This workshop will focus on how to improve all three of these elements so that Operational Excellence is enhanced. Workshop topics will include:

- People (Managers) Improvement – what managers can do to enable performance
- People (Doers) – How to choose the right people and keep them in a High Performance Organization
- Process Improvement – What processes are commonly used including ISO (45000, 14000, 9000), BSEE SEMS, OSHA PSM, EPA RMP, OIMS...
- How to continuously improve all of these processes simultaneously at once using the Plan, Do Check, Act process for continuous improvement
- Leveraging Technology Like a Boss – Best Practices in Technology that yield results including:
 - Dashboards, KPI reporting, metrics for Insight and Decision Support

Questions about this year's event? Email Event Director Leslie Allen at leslie.allen@iqpc.co.uk



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- Automatic Risk Registers that give managers the information they need real-time
- How to leverage what you know across your enterprise using the HUAA (Heard, Understood, Acknowledged, Actioned) process that works!
- Enabling Technology and the Dos and Don'ts

Mike Bearrow, Global Process Safety Leader, Visium KMS

**1:10 pm GMT
(35 mins)**

Building Resilience: Meeting New Challenges – to Emerge Stronger Than Ever

The challenging economic landscape has forced companies to scrutinize their operations in pursuit of greater productivity and asset efficiency. Operational excellence is as important as ever, but the current market dynamics demand more. We must operate more efficiently than ever while maintaining high safety and environmental protection standards, new business models, service excellence, and top-tier data capabilities are needed to win. This executive panel will bring together business leaders to discuss the key levers energy and chemical companies can be leveraging now to improve operational performance.

Paul Leonard, Corporate Vice President, Health, Safety, and Environment, Orbia
Cristian Matei, Founder, Advanced Thinking & Head of Business Transformation, Veolia
Jose Pires, CEO & Founder, Global Excellence & Innovation
Robert Hutcherson, CEO/Founder, Optimize Consulting, Inc.
Lee Winters, EVP, Optimize Consulting, Inc.

**1:50 pm GMT
(35 mins)**

Human Performance and Risk Management: How BP's Human Performance Framework is Improving Site Safety

- What is the link between safety incidents and risk management barrier weaknesses?
- Understanding and improving how people interact with the plant, processes, and each other to create a safe state environment
- Investigating Safety Incidents
 - Asking 'what' and not 'who'
 - Appropriate leadership reactions
 - Developing an approach to understand the actions of humans in complex systems

Hugo Ashkar, Global Risk Manager, BP

**2:30 pm GMT
(35 mins)**

Cathedral Thinking for Operational Excellence

- What is Cathedral thinking and why is it important?
- How can the concept be applied to Operational Excellence initiatives?
- Key elements of the OE cathedral
 - HROo
 - Mindfulness
 - Technical
 - Organization

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- Leadership

Paul Leonard, Corporate Vice President, Health, Safety, and Environment, Orbia

**3:10 pm GMT
(35 mins)**

Driving Operational Excellence to the Frontline: How to Translate the Business Strategy into Action

- Engaging the frontline employee in your operational excellence strategy
- How to translate the business goals into strategies and actions
- Managing daily improvement metrics and sustaining improvement gains

Julie Thyne, Global Continuous Improvement Lead, Dow Inc